

Dear BMW Customer Service Team,

We are the owners of BMW X1 F48 vehicles located in different countries and even continents. Unfortunately, we are obliged to bring to your attention what appears to be a common worldwide problem currently existing in the gearbox modules of these vehicles (as well as f39 BMW X2 and f45 / f46 BMW 2 series having the same AISIN make gearbox).

During the parking of our vehicles (gearbox shifter in P position) and after turning off the engine, the iDrive system shows the following messages:

“Secure vehicle with parking brake when stationary.”
“Have the problem checked by Service Partner.”

This happens each time and also when the vehicle is parked on level ground the error will remain even if the parking brake is applied. After turning on the engine again and putting the shifter either in R or D position, the error goes away.

Error computer diagnostic shows the code "420106" - Shiftlock solenoid: Selector lever wrongly not locked in P.

We found each other with the help of one of the world's biggest BMW global forums - bimmerpost.com where we as your clients and BMW fans, have exchanged our opinions regarding BMW's service and different kinds of improvements, etc. and sometimes unfortunately problems. After studying this issue, we came to the opinion that the problem most likely is either in weak design of the gearbox shifter unit or in the gearbox mechatronic unit and unfortunately is a common problem for BMW models F48, F39, F45 and F46. We are concerned that BMW hasn't announced any recall procedure, even though both units mentioned are quite expensive and definitely shouldn't appear after such low odometer readings that are displayed.

*list of reported VIN numbers can be provided on request.

We believe that BMW being the worldwide famous company who cares about its clients should put its strong attention to this issue, technically investigate the problem and fix it either by recall procedure or by a Goodwill program and not merely forward this issue for the attention of our local dealers to resolve in isolation within motor plan. Outside of motor plan, the onus is on that of us, the owners to pay and repair. We believe the problem has a common worldwide character and has a negative influence on BMW overall reputation.

Rely on your co-operative approach to this issue and positive reply.

Best regards,

BMW Owners Worldwide